

AIRVAC[®]

Field Service Support



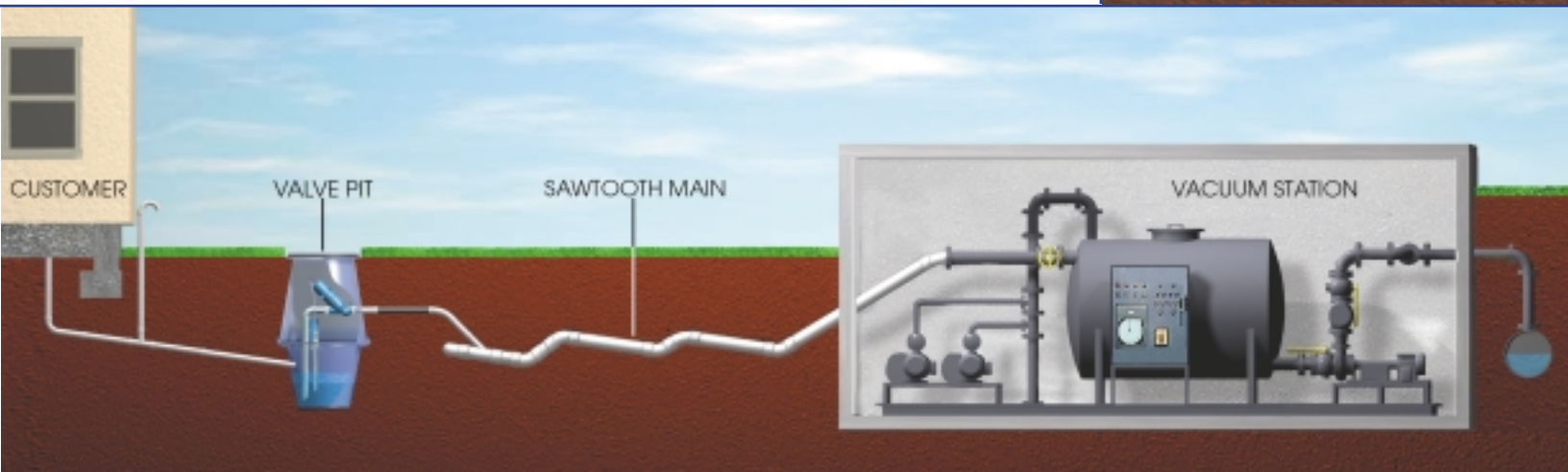
AIRVAC FIELD SERVICE OPTIONS

**The Best Investment
You Can Make in Your
Vacuum Sewer System**

A Vacuum Sewer System

can provide incredible benefits. Vacuum sewers are sealed systems, so there is no infiltration and exfiltration. They require shallow trenches and usually cost less to install than gravity-flow sewers. In addition, they are efficient, reliable and have low O&M costs over the lifetime of the sewer.

How well your vacuum sewer system operates is largely dependent on how well it is installed. This is where AIRVAC's Field Service Support can play a vital role. Our installation expertise and experience help ensure the highest level of vacuum sewer system performance. AIRVAC's support during the installation phase is your assurance of excellence now and for years to come.



AIRVAC offers three levels of Field Service Support:



1 FULL TIME

A trained Field Service Rep is on site from the beginning of installation and every day until the job is complete and the system is operating as designed. This option ensures the highest level of system performance.

2 HALF TIME

A trained Field Service Rep is on site 50 percent of the time during the installation period.

3 PART TIME

A trained AIRVAC Field Service Rep is on site during selected critical stages of the construction phase.

10 Reasons why AIRVAC's Full Time Field Service Support is a great investment in your Vacuum System Project:

Craig Bliss

Manager
Water Reclamation Facilities
Sarasota County, Florida

We are ultimately responsible for the operation of the system once it is constructed. AIRVAC's presence during the construction phase is a major reason why our system has performed so well. They're very responsive and willing to do whatever it takes to make the system work to its optimum capability.



Jonathan Cole, P.E.

President
Giffels-Webster Engineers
Englewood, Florida

I would definitely recommend AIRVAC's Full Time Field Services to anybody designing and installing a vacuum system for the first time. Now that we have installed several AIRVAC systems, we feel comfortable in utilizing their Part Time Field Services.

Joe Musgrave

Superintendent Field Operations
Kirk Brothers Company, Inc.
Alvada, Ohio

We have installed three AIRVAC systems and we wouldn't do another job without them. Field conditions constantly change and their experience and advice allows my crews to make field adjustments in a matter of minutes. The bottom line is that it saves me money. We want Full Time AIRVAC Field Services from the minute we start a project.



1 CONSTRUCTION OVERSIGHT SUPPORT

Even the best inspector can't be everywhere at once. An AIRVAC Field Service Rep gives you another trained pair of eyes examining the installation. This allows the engineer's inspector to be available for other work activities, extending his expertise over a larger portion of the job.

2 OPTIMUM SYSTEM PERFORMANCE

Our Field Service Rep will examine every foot of newly installed pipe and make suggestions as needed to ensure optimum hydraulic and vacuum performance. It's yet another assurance that your system will operate at peak efficiency when it goes on-line.

3 RISK REDUCTION

Having a Field Service Rep on hand throughout the installation reduces the risk of having any system problems when it goes on-line. For consulting engineers, it's an added layer of quality assurance.

4 EXTENDED SYSTEM OPERATOR TRAINING

When it comes to system operation, there is no substitute for proper training. When AIRVAC Field Service Representatives are on site throughout the entire installation, they are able to provide hands on training to system operators. That extra training is extremely valuable and pays off over the lifetime of the system.

5 EXTENDED WARRANTY

AIRVAC feels so strongly about the benefits of full-time field service support that we will extend our standard warranty to three full years on valves and pits.

6 DISCOUNTS ON SPARE PARTS

AIRVAC provides discounts on spare parts when a Full Time Field Service Representative participates in the installation.

7 ENHANCED TECHNICAL SUPPORT IN THE FUTURE

By the time the job is complete, the AIRVAC Field Service Rep will have a thorough understanding of your system and detailed notes from the job. This will help enormously in the future when you are considering line extensions or just need specific technical information about your system.

8 THE COST IS MINIMAL

The cost of a Full Time Field Service Rep is typically 2-3% of the total project cost. This small investment helps ensure better system performance for years to come. It's an investment you will recapture many times over in operational savings during the lifetime of the system.

9 LESS CONTRACTOR DOWN TIME

Contractors installing a vacuum system for the first time may face uncertainties that can cause work stoppages resulting in lost time and money. Our Field Service Reps are trained in vacuum sewer construction, so they will help minimize these situations and keep the project progressing on schedule.

10 FEWER CHANGE ORDERS

Our trained Field Service Representatives can help resolve unforeseen installation issues in a timely manner. This helps avoid change orders. Our Field Service Reps have seen virtually every situation that can occur and they usually know the best solution.

It pays to have a Full Time AIRVAC Field Services Representative on site for your installation.

AIRVAC FIELD SERVICE OPTIONS

THREE LEVELS OF SUPPORT	FULL TIME	HALF TIME	PART TIME
Recommended Vacuum Experience	Less than 3 years	More than 3 years	More than 5 years
OPERATOR TRAINING			
Standard AIRVAC School	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Extended On-site Training	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
WARRANTY			
Valves & Pits Standard 2 year	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Station Equipment Std. 1 year	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Valves & Pits Extended 1 year	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
FEES			
Weekly Fee Discounted	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Trip Charge Waived	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
SPARE PARTS			
Discounts	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>



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The World Leader in Vacuum Sewer Technology

For more information contact your AIRVAC Technical Services Manager.

www.airvac.com

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